



April 7, 2016

The Honorable Peter V. Neffenger
Administrator
Transportation Security Administration
U.S. Department of Homeland Security
601 South 12th Street
Arlington, Virginia 20598

RE: Summer Planning

Dear Administrator Neffenger:

We are writing to express our appreciation for your outreach to airports to discuss TSA's plans to mitigate the potential for longer wait times associated with the increased number of travelers during the busy summer travel season. Our airport members benefitted from the information you and your team provided and appreciate the opportunity to provide input on initiatives to streamline screening operations.

As the TSA optimization teams visit airports to assess screening operations and identify opportunities for improvement and potential modifications, we stand ready to assist you in disseminating the best practices developed through the assessments to all of our airport members.

In addition to the procedural modifications and best practices, we believe there are other opportunities to more effectively utilize existing resources to increase the efficiency of screening operations while preserving a high level of security. Below are a number of suggestions for your consideration that you and your staff may already be contemplating, which we believe could be very beneficial going forward as we continue to work collaboratively in the face of a serious challenge in the months ahead. The following seven recommendations are specifically designed to re-focus existing resources on core screening functions and thereby increase overall efficiency and minimize wait times.

- ➔ Redeploy Behavior Detection Officers (BDOs) to staff the Travel Document Checker (TDC) position and put the TDCs at the checkpoint to perform screening functions
- ➔ Redeploy Divest Officers to the checkpoint to perform screening functions – in some cases, airports and/or airlines may be able to voluntarily assist with queuing and encouraging passengers to properly divest

- Provide Federal Security Directors (FSDs) the ability to make local decisions about manpower resource allocation, including overtime, without having to consult with TSA headquarters
- Immediately disseminate to airports and FSDs the best practices developed during the optimization team visits
- Utilize Passenger Screening Canines (PSCs) to their greatest benefit in terms of both volume and mitigating excessive checkpoint wait times
- Conduct local training of Transportation Security Officers until after the busy summer travel season
- Ensure predictable and consistent TSA Pre✓® operating hours and immediately initiate a marketing blitz highlighting the program and its benefits in coordination with airports

We stand ready to work with you and your team to advance these recommendations and welcome the opportunity to discuss our suggestions at your convenience.

Sincerely,



Kevin M. Burke
President & CEO
ACI-NA



Todd Hauptli
President & CEO
AAAE